

CalREDIE Provider Portal (PP) Fact Sheet

What is CalREDIE?

[California Reportable Disease Information Exchange \(CalREDIE\)](#) is the California Department of Public Health's (CDPH) communicable disease reporting and surveillance system of record. It is used by state and local public health officials and healthcare providers for communicable disease reporting and surveillance. As of today **98%** of California LHDs are using CalREDIE in some capacity.

What is the Provider Portal?

The CalREDIE Provider Portal allows healthcare providers to electronically submit Confidentiality Morbidity Reports (CMRs) directly to their local health department (LHD) via HTTPS secure, web-based interface. The Provider Portal can be used for all Title 17 communicable diseases that are required by law to be reported to the local health department. Case information is then instantly accessible for LHDs to review and investigate disease incidents as well as outbreaks and disease patterns.

Highlights of Using the Provider Portal

- Easy point and click navigation
- Printable receipt to use as record of report
- Ability to view previously submitted reports
- Ability to generate reports of all submissions
- Ability to upload and store additional paperwork or files with a report

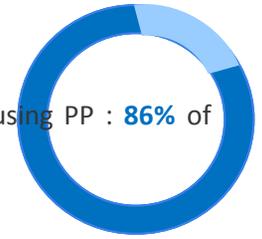
Provider Portal Counties

To date, there are **21** local health departments actively using the provider portal (represented in green color on the map). In addition, there are nearly 1000 providers actively using the Provider Portal. In 2013 CDPH will work with other local health departments to gradually expand use of the Provider Portal to other healthcare providers.



What do Provider Portal users say about the Provider Portal?

In a recent survey of the health practitioners using PP : **86%** of respondents noted that:



- Provider Portal is **easy to use**
- The main reasons they use it are: **more efficient disease reporting and tracking & easier submission of data to the LHD**
- **They are satisfied** with the Portal's overall functionality

Other comments included:

“Convenient”
“Acts as backup file system to paper system”
“Far better than paper or phone reporting”

How can I start using the Provider Portal?

Healthcare providers must work with their local health department to receive a username and password. Most healthcare providers find the PP intuitive and easy to use and do not require significant training. Training is available.

Contact

To inquire about access to the Provider Portal please contact your Local Health Department.